Pliant

Modern business requires a fundamental shift in the way IT organizations deploy and manage technology.

The rapid change and complexity of today's infrastructure demands solutions that are easy to use, reduce human error, and ensure compliance.

Pliant's low-code platform seamlessly connects the IT stack. Our highly scalable, simple and flexible automation technology provides sophisticated cross-platform orchestration. Unlike traditional scripting or legacy automation tools, Pliant simplifies, streamlines and secures the orchestration between mission-critical platforms, services, and applications.

The Solution

Pliant has abstracted thousands of vendor APIs to create intelligent action blocks allowing users to drag-and-drop blocks,a rather than writing and rewriting lines of code. **From a single platform, citizen developers are able to build consistent and meaningful automation across platforms, services, and applications in minutes — maximizing value across the entire technology stack in one place.**

Nearly 40% of IT professionals across silos report that writing the code to automate at the API-level is their biggest challenge.

Our customers have experienced:

- Accelerated mean time to resolution of business challenges

- Reduction in time to market for new service launches

- Centralized administrative control and transparency

WHyFLy
AWESOME INTERNET

"Pliant automation lets our representatives spend more time focused on obtaining and assisting customers rather than spending time on updating information in the multiple systems that are needed to run a business like WhyFly."

— Nick Sabean, CRO/CMO

Our Core Tenets

Automation

Design and deploy an automation strategy at scale to enable true digital transformation.

Security and Compliance

Automate remediation of critical security flaws and perpetually maintain compliance.

Enabler for Transformation

Move data between systems quickly and seamlessly for scalability as the business grows.

Get a jumpstart on building efficiencies into your organization so you can focus on delivering a world-class customer experience. **Contact our team**, we'll discuss your needs and how we can help.

Platform Architecture

Pliant's Workflow Automation Platform for Enterprise and Service Provider infrastructures helps operations quickly create sophisticated and robust workflows enabling automation across all of their systems. This centralized automation saves time and money versus building "one-off" scripts or traditional fragile integrations. By leveraging commercially available APIs, Pliant is able to communicate with the infrastructure to perform an action. The true power and flexibility of the platform are recognized when it is used to tie multiple systems together. Orchestration, automation, and response combined with life cycle management are cornerstones of the platform

How it Works:

The UI of the system is deployed in its own separate container, easily customizable and upgradable.

The fully OpenAPI-compliant REST API is easily consumed by UI and client services.
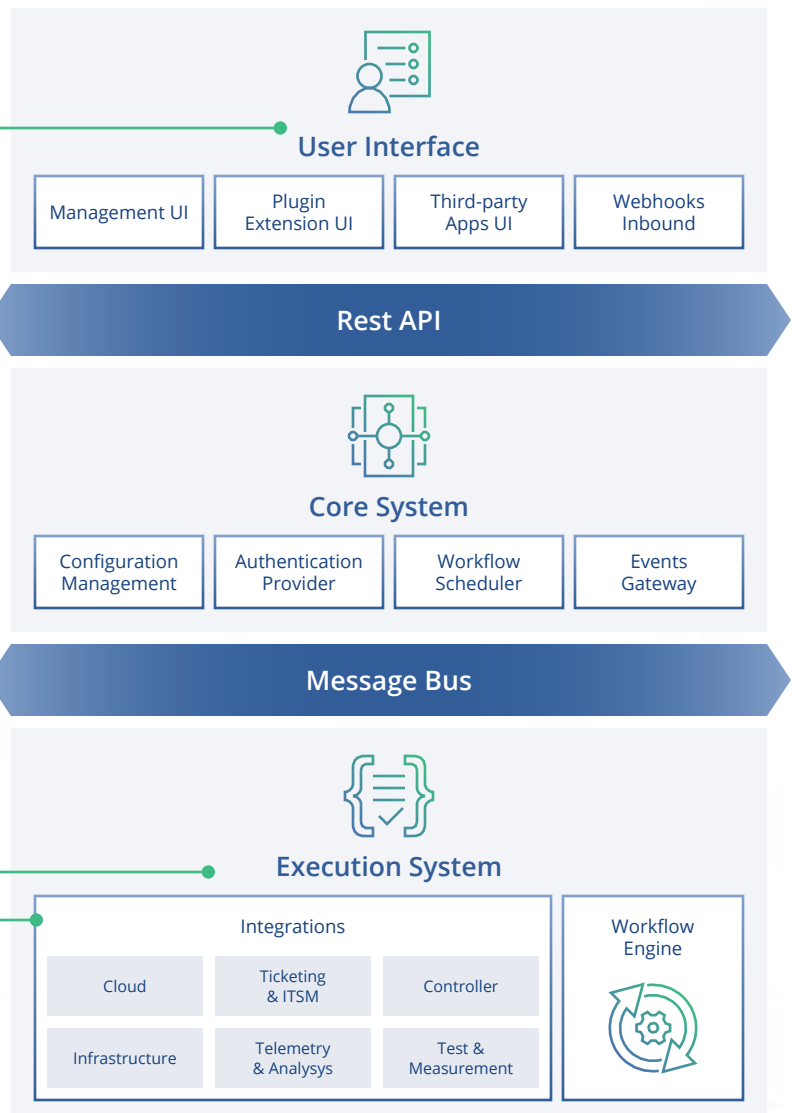
Our ability to add new APIs in 15 business days, enables anything that is not already out of the box to be included in an industry-leading timeframe.

Message Bus easily allows the platform to scale both horizontally and vertically.

Full role-based access control (RBAC) on a per action block basis, enables secure execution of API commands.

Integrations generate workflow building blocks using a lowcode interface to simplify API programming for automation and execution.

For more on the API integrations we support and our process for adding the APIs specific to your technology stack, visit our Integration Library.

User Interface

Management UI	Plugin Extension UI	Third-party Apps UI	Webhooks Inbound

Rest API

Core System

Configuration Management	Authentication Provider	Workflow Scheduler	Events Gateway

Message Bus

Execution System

Integrations			Workflow Engine
Cloud	Ticketing & ITSM	Controller	
Infrastructure	Telemetry & Analysys	Test & Measurement	

To learn about ROI, security, implementation and more, **schedule a demo** with our one of our team members.

Schedule a Demo