

# Automating the Digital World

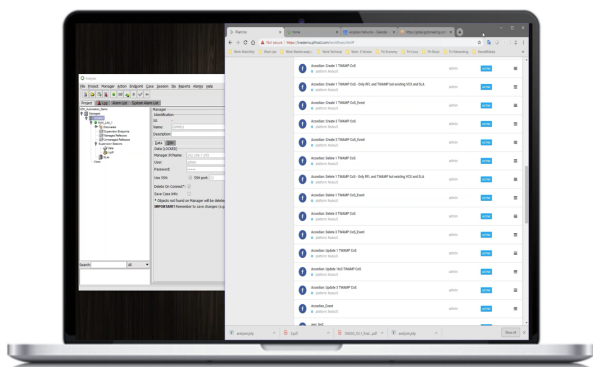
Monitoring dashboards let organizations peer into the intricacies of all of their systems enterprise-wide on a single pane of glass. But when infrastructure issues occur— what more can your systems do than simply report their status?

Pliant's robust workflow automation platform, combined with Datadog's industry-leading cloud monitoring platform, allows customers to easily pinpoint and respond to network and infrastructure anomalies in real-time.

## Novel Approach

Pliant's low code, drag and drop approach, allows "citizen developers" to quickly build workflows to provide automated responses to issues detected by DataDog. For every workflow created Pliant provides a RESTful endpoint from which executions can be remotely triggered. Leveraging Datadog webhooks, any Pliant workflow can be set to trigger securely from Datadog.

Customers can pass their detailed Datadog telemetry into Pliant via the RESTful endpoint upon notification from Datadog. Pliant then takes this telemetry data to create intelligent, automated incident response acting on any system enterprise-wide.



## Take Full Advantage

Pliant's library of integrations available for any system allows organizations to craft their entire incident response, from start to finish, from a single platform. Instead of manually checking systems to gain insight on issues, followed by applying fixes, Pliant closes the automation loop—Datadog finds issues in your systems, and Pliant workflows will fix them.

Pliant is the only platform to create new or leverage existing automation under centralized governance and delivers a unified interface that interacts with all the systems powering your infrastructure. The platform enables enterprises to build IT process automation without the usual constraints of incompatible code libraries, underlying protocols and syntactical issues associated with scripting languages.

## Some of the Key Features / Benefits of this Solution

| FEATURES                                                                                                                                                             | BENEFITS                                                                                                                         |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------|
| Use Datadog to trigger robust automation, and automatically resolve infrastructure issues using Pliant workflows.                                                    | Limit outage time and their associated costs by allowing your remediation to trigger automatically.                              |
| Orchestrate an enterprise-wide response on disparate systems from a user-friendly platform, and enable closed-loop automation.                                       | Remove time spent on firefighting incidents in the future—set your remediation actions once and trigger when needed.             |
| Keep teams and systems on the same page—seamlessly synchronize ITSM, incident management, and slack channels with real-time automated response progress and outcome. | Obtain the maximum ROI on your other systems by using them for their intended purpose with de-duplicated, live data from Pliant. |
| Aggregates your Pliant execution logs alongside your other systems logs to gain insight into all of your executions.                                                 | Easily pinpoint specific code changes, config updates, or jobs from a single pane of glass and eliminate extensive searching.    |

## Immediate Value

Pliant's ships with pre-configured workflows designed to address many common infrastructure issues. These curated automation workflows, coupled with an industry-leading drag-and-drop workflow builder, provide a unique time to value proposition for customers.





Modern business requires a fundamental shift in the way IT organizations deploy and manage technology. The rapid change and complexity of today's infrastructure demand solutions that are easy to use, reduce human error, and ensure compliance.

Pliant's low-code platform for Process Automation simplifies how operations and engineering organizations build and deploy automation. By transforming API code into low-code building blocks, Pliant simplifies, streamlines, and secures the communication between your mission-critical platforms, services, and applications.

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